

Chapter Six (a): Factory Reset via Monitor & Keyboard

Summary of Chapter:

- ⓘ How to Factory Reset the Pilot using a monitor and keyboard. This method is without the use of the management screens.

What you need:

- ⓘ A Keyboard and Monitor

Software Revision Required:

- ⓘ Applicable to software revision 5.2.0 > Net/CachePilots

(Net/CachePilot will be referred to as 'Pilot'. All image examples are of a NetPilot.)



CachePilot Warning:

Factory Reset is not recommended for CachePilots as it will wipe all content of the hard drive i.e. Espresso etc. The only way to get this back on the CachePilot is to send it back to Equinet at a cost to be re-imaged.



Net/CachePilot Warning:

Once you have Factory Reset your Pilot, it cannot be undone. There will be no email, file sharing or web services until they are manually reconfigured. The user accounts, mailboxes, file share, web pages will be deleted. All network services offered will be terminated. The admin password will be reset and the configuration options will be reset to the factory defaults.

Factory Reset:




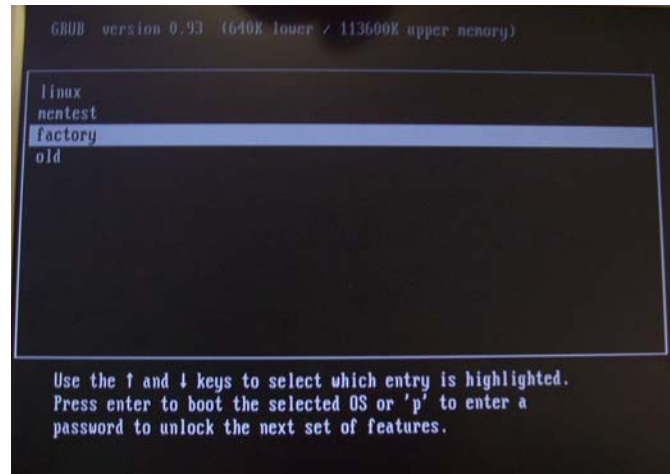
Please make sure your Pilot has been shut down properly, before you start this process.

- ⓘ Connect a monitor and keyboard into the back of the unit as shown and highlighted below:




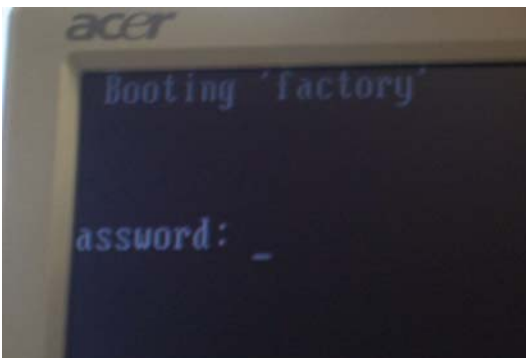
- ⓘ Once you have connected the keyboard and monitor, switch on the Pilot.

 You will see the below screen on your monitor:



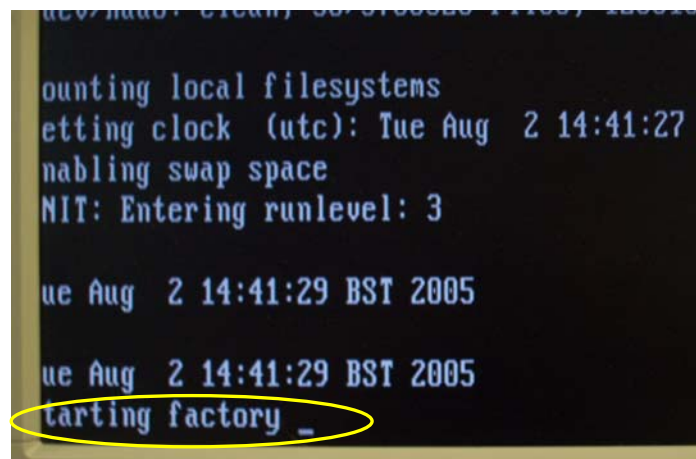
 By using the arrow keys, highlight 'factory' as shown above and press the enter key.

 You will see the below text in the top left-hand corner of your monitor.



 Enter the password 'reset' and press the enter key.

 You will see the screen say 'starting factory' as highlighted below.



You will hear the unit beep a tune, do not do anything to the Pilot until it has stopped beeping and the Pilot switches off.



Remember after this procedure the internal network interface will be 10.0.0.1 with a subnet of 255.255.255.0.

Tip! The username will be 'admin' and the password will be 'password'.